

Policy and Procedures

Title: Mass Casualty Incidents / Mutual Aid

Date issued / last revision: September 1, 2002

Date effective: Immediately

Mass Casualty Incidents / Mutual Aid

Statement:

It is the intent of Cooperstown Medical Transport, Inc. (CMT) to provide the highest level of care and any available resources to all requests for assistance.

Purpose:

This policy is to give guidance to CMT responding vehicles if faced with a Mass Casualty Incident, requires additional assistance on the scene of a call, to ensure compliance with NYS DOH part 800.21.15, and to limit the liability of CMT.

Scope:

This policy applies to all employees, full time, part time, intern and observers.

Policy:

1. Mass Casualty Incident:
 - a. Mass Casualty Incident (MCI) can be defined as:
 - i. More patients than local responding resources can effectively manage.
 - ii. A Multiple Victim Incident (MVI)
 - b. CMT will provide, as available resources allow, assistance to all requests for resources.
2. CMT will participate, when available, with local area Mutual Aid Plans.
3. Mutual Aid:
 - a. Mutual Aid can be defined as a request for assistance outside of the normal operating area.
 - b. CMT will participate in any local mutual aid plans and respond to, when available resources allow, all requests for mutual aid.
 - c. CMT will provide EMS assistance, when available resources allow, to any requests within the primary operating area.
4. If any CMT response vehicle arrives on a scene of a request for assistance or where it is determined that more resources are needed then what is responding:
 - a. Contact the CMT dispatch center and advise them of your situation:
 - i. Give a scene size up
 - ii. Request appropriate resources that are or may be needed.
 - b. Establish Scene Command or check in with scene command as already established.
 - i. Follow direction as assigned
 - c. Maintain contact with CMT's dispatch center.

- d. CMT dispatch will/is:
 - i. Authorized to contact a dispatch center (i.e. Fire Control, helicopter dispatch center, etc.) that can fulfill the request.
 - ii. Contact a Supervisor.
 - iii. Advise all involved parties of the received information from the scene.
 - iv. Advise the scene of who has been contacted and what resources are being sent to assist.
 - v. Continue coordination with other dispatch centers as needed.

- e. If the CMT dispatch center receives a request for mutual aid:
 - i. Advise the requester of CMT's current resources and estimated response times.
 - ii. Dispatch resources as needed
 - iii. Contact a Supervisor